

## 2021 Iron Horse Refund Policy

Iron Horse Half Marathon & 12k is implementing a unique refund strategy to address the uncertainty surrounding the pandemic.

The 2021 pricing schedule will be a hybrid refund/price tiered schedule:

<u>Tier</u>	<u>Dates</u>	<u>Race</u>	<u>Price</u>	<u>Option</u>	<u>Swag</u>
1	2/7-2/21	Half	\$75.00	Option for 100% refund or 100% registration fee donation to charity if no in-person race. Option to swap to virtual at no cost.	Standard swag
	2/7-2/21	12k	\$60.00		
	2/7-2/21	Virtual	\$50.00	Option to upgrade to in-person by paying cost differential at time of upgrade until 5/2. After 5/2 option to upgrade to in-person by paying cost differential at time of upgrade plus \$5 upgrade fee. No refund or donation option if no in-person race.	Standard Swag, Option for Hill Crusher Challenge, Free Packet Shipping
2	2/22-5/2	Half	\$75.00	Option for 50% refund or 100% registration fee donation to charity if no in-person race. Option to swap to virtual at no cost.	Standard swag
	2/22-5/2	12k	\$60.00		
	2/22-5/2	Virtual	\$55.00	Option to upgrade to in-person by paying cost differential at time of upgrade until 5/2. After 5/2 option to upgrade to in-person by paying cost differential at time of upgrade plus \$5 upgrade fee. No refund or donation option if no in-person race.	Standard Swag, Option for Hill Crusher Challenge, Free Packet Shipping
3	5-3-8/8	Half	\$80.00	Option to swap to virtual at no cost. No refund or donation option if no in-person race.	Standard swag
	5-3-8/8	12k	\$65.00		
	5-3-8/8	Virtual	\$60.00	Option to upgrade to in-person by paying cost differential at time of upgrade plus \$5 upgrade fee. No refund or donation option if no in-person race.	Standard Swag, Option for Hill Crusher Challenge, Free Packet Shipping
4	8/9-9/19	Half	\$90.00	Option to swap to virtual at no cost. No refund or donation option if no in-person race.	Standard swag
	8/9-9/19	12k	\$75.00		
	8/9-9/19	Virtual	\$65.00	Option to upgrade to in-person by paying cost differential at time of upgrade plus \$5 upgrade fee. No refund or donation option if no in-person race.	Standard Swag, Option for Hill Crusher Challenge, Free Packet Shipping

## **Tier 1 Registrants:**

### **In-Person:**

Option for a 100% refund of registration fee or 100% donation of registration fee is valid if Iron Horse Half Marathon is unable to run an in-person race in any capacity due to pandemic concerns. A situation in which an in-person race is run with wave starts is not valid for the 100% refund option or 100% donation option. The timeline on knowing whether we will be able to hold an in-person race is unknown, but we expect to have a firm answer regarding pandemic concerns by the first of September.

Option to swap registration to the virtual event at no cost regardless of in-person race status is valid until 7 days before the race (September 12).

We will allow you to transfer your bib to another person or defer your registration to 2022 through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

### **Virtual:**

Option to upgrade to in-person race by paying the cost differential at the time of upgrade is valid until 5/2. After 5/2, option to upgrade to in-person race by paying the cost differential at the time of upgrade plus \$10 upgrade fee is valid until 7 days before the race (September 12) unless in-person race capacity has been reached. There is no refund or donation option if there is no in-person race.

There are no deferrals allowed with a virtual registration. We will allow you to transfer your registration for the virtual event to another person through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

## **Tier 2 Registrants:**

### **In-Person:**

Option for a 50% refund of registration fee or 100% donation of registration fee is valid if Iron Horse Half Marathon is unable to run an in-person race in any capacity due to pandemic concerns. A situation in which an in-person race is run with wave starts is not valid for the 50% refund option or 100% donation option. The timeline on knowing whether we will be able to hold an in-person race is unknown, but we expect to have a firm answer by the first of September.

Option to swap registration to the virtual event at no cost regardless of in-person race status is valid until 7 days before the race (September 12).

We will allow you to transfer your bib to another person or defer your registration to 2022 through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

### **Virtual:**

Option to upgrade to in-person race by paying the cost differential at the time of upgrade is valid until 5/2. After 5/2, option to upgrade to in-person race by paying the cost differential at the time of upgrade plus \$10 upgrade fee is valid until 7 days before the race (September 12) unless in-person race capacity has been reached. There is no refund or donation option if there is no in-person race.

There are no deferrals allowed with a virtual registration. We will allow you to transfer your registration for the virtual event to another person through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

### **Tier 3 Registrants:**

#### **In-Person:**

We are unable to offer any refund or donation option of registration fee if Iron Horse Half Marathon is unable to run an in-person race in any capacity.

Option to swap registration to the virtual event at no cost is valid until 7 days before the race (September 12).

We will allow you to transfer your bib to another person or defer your registration to 2022 through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

#### **Virtual:**

Option to upgrade to in-person race by paying the cost differential at the time of upgrade plus \$10 upgrade fee is valid until 7 days before the race (September 12) unless in-person race capacity has been reached. There is no refund or donation option if there is no in-person race.

There are no deferrals allowed with a virtual registration. We will allow you to transfer your registration for the virtual event to another person through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

#### **Tier 4 Registrants:**

We are unable to offer any refund or donation option of registration fee if Iron Horse Half Marathon is unable to run an in-person race in any capacity.

Option to swap registration to the virtual event at no cost is valid until 7 days before the race (September 12).

We will allow you to transfer your bib to another person or defer your registration to 2022 through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

#### **Virtual:**

Option to upgrade to in-person race by paying the cost differential at the time of upgrade plus \$10 upgrade fee is valid until 7 days before the race (September 12) unless in-person race capacity has been reached. There is no refund or donation option if there is no in-person race.

There are no deferrals allowed with a virtual registration. We will allow you to transfer your registration for the virtual event to another person through September 1st, 2021 (NO later and NO exceptions). The new entrant receiving the bib will be required to register on RunSignUp and will pay a \$10 transfer fee when they register. We will not be involved in any exchange of funds between the persons doing the transfer, we will only collect the \$10 fee when the new person registers. We cannot guarantee shirt size availability for any transfers.

***Note that this refund policy only pertains to a cancelation of our in-person race due to pandemic related restrictions or concerns. Any other cancelation or personal inability to attend the event is subject to our usual policy of no refunds for any reason.***